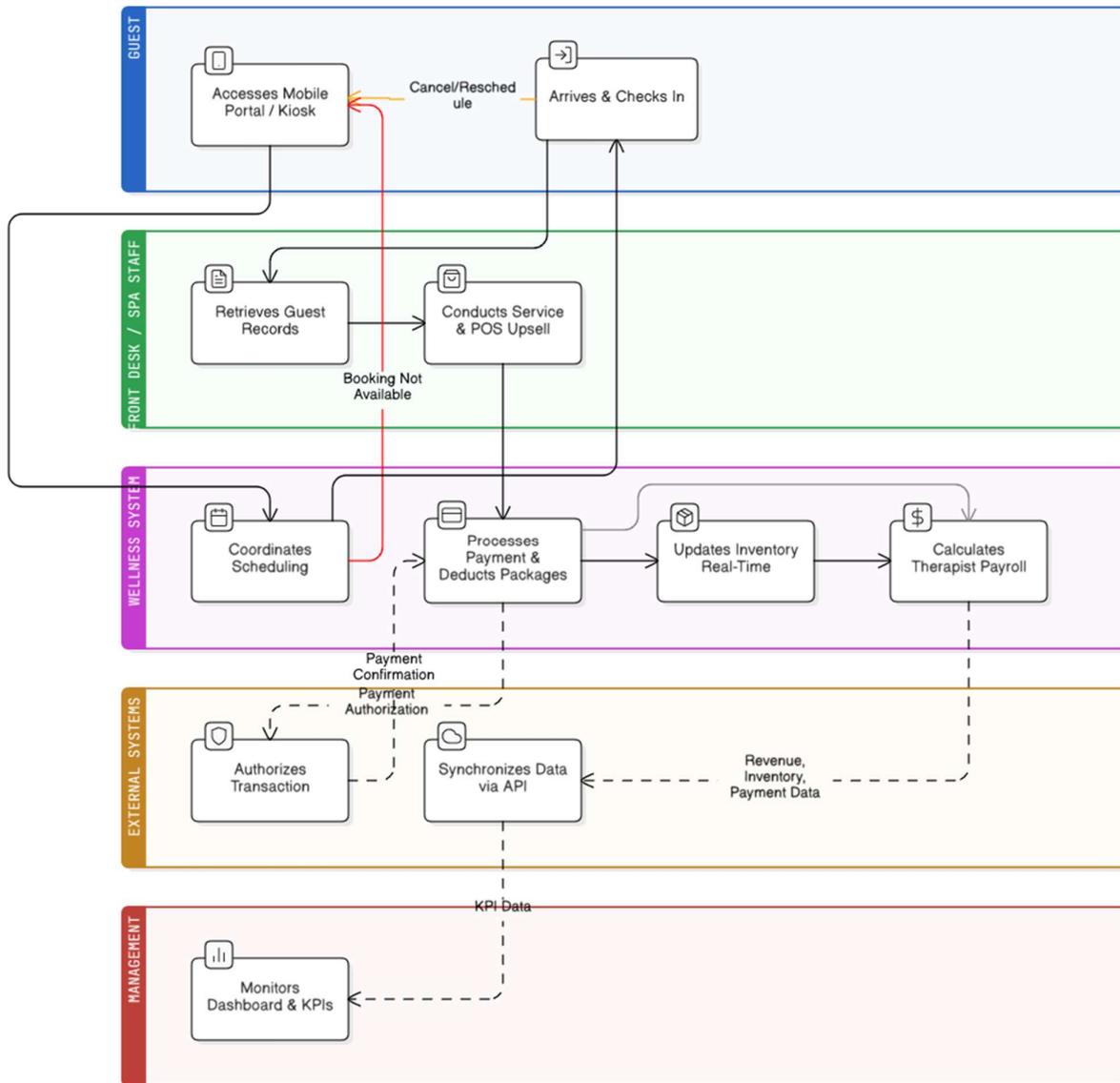


Rayterton Spa, Gym, and Wellness Management System

An integrated system designed to optimize scheduling and operational control.

End-to-end operating story



About Rayterton Spa, Gym, and Wellness Management System

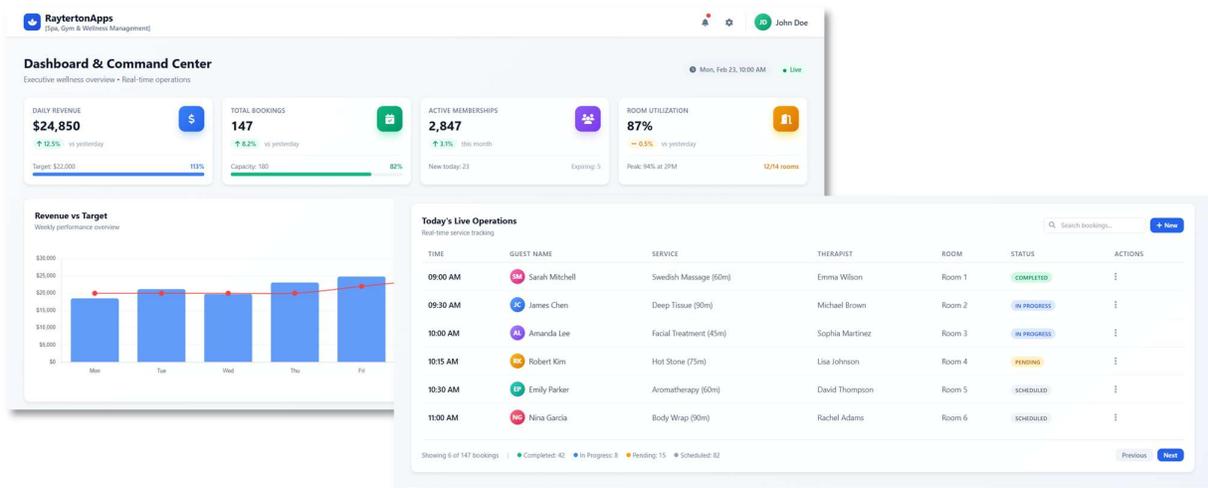
This application is an integrated system designed to optimize scheduling, maximize therapist utilization, and increase revenue. The system is built to support local efficiency, global scalability, and real time operational control. The platform serves luxury hotel spas, independent wellness centers, gyms, fitness studios, beauty clinics, and massage therapy chains.

The application provides full control of the guest journey from self booking to post treatment checkout. It enables real time visibility on room utilization, therapist availability, and revenue metrics.

Why Rayterton Spa, Gym, and Wellness Management System

The application is designed specifically to eliminate booking conflicts and optimize available slots. The system remains configurable for diverse service types and memberships without requiring heavy customization. The application relies on modern technology to support secure scaling and stable operations. The platform ensures transparent payroll calculation and provides measurable operational metrics for the facility.

Dashboard and Command Center



The executive dashboard delivers real time key performance indicators for management. The interface displays analytic graphs to monitor revenue and utilization tracking. The command center presents real time metrics indicating the optimal use of available slots and treatment rooms.

Core capabilities:

- Real time wellness operations monitor.
- Room and therapist utilization tracking.
- Revenue and loyalty key performance indicator dashboard.

Omnichannel Scheduling and Booking

The screenshot displays the RaytertonApps interface for 'Omnichannel Scheduling & Booking'. The top navigation bar includes the RaytertonApps logo, user profile (John Doe), and navigation icons. The main header shows the current date as 'Today, Feb 23'. The interface is split into two panels. The left panel, 'Resource Calendar', shows a grid of rooms (Room 1 to Room 5) and therapists (Emma W., Michael B., Sophia M., Lisa J., David T.) with various treatment types (Message, Facial, Body Treatment, Special) scheduled throughout the day. The right panel, 'Self-Service Booking', shows a 'Book Now' form with fields for date, time, treatment type, guest name, and phone number. A summary table shows the selected treatment: Swedish Massage on Feb 24, 9:30 AM for a total of \$85.00. A 'Confirm Booking' button is visible at the bottom of the form.

The scheduling module prevents conflicts by coordinating therapists and treatment rooms. The front desk interface features a resource calendar dedicated to therapist and room booking. The system includes a mobile application portal and a self service check in kiosk to facilitate independent guest booking.

Core capabilities:

- Front desk therapist and room booking.
- Mobile self booking portal.
- Self service check in kiosk.

Guest and Health Record Management

The screenshot displays the 'Guest Profile' page for Sarah Mitchell. At the top, it shows the RaytertonApps logo and user information for John Doe. The profile includes a back arrow, a 'Print' button, and an 'Edit Profile' button. The guest's name 'Sarah Mitchell' is accompanied by a 'Gold' membership badge, a profile picture with initials 'SM', and contact details: sarah.mitchell@email.com, (555) 123-4567, 34 years old, San Francisco, CA, Member since 2021, and a 4.9 avg rating. Summary statistics show 47 Total Visits, \$4,850 Total Spent, 12 Services Used, and an Active Status.

Two main sections are visible: 'Medical Contraindications' (critical health information for treatment safety) and 'Guest Preferences' (personalization notes for enhanced experience). The medical section lists: Allergic to Lavender Oil (Severe reaction, Avoid all lavender-based products, Added: Jan 15, 2024), Recent Back Surgery (L5-S1 discectomy, 3 months ago, Avoid deep pressure, Added: Nov 22, 2023), and High Blood Pressure (Controlled with medication, Monitor during treatments, Added: Aug 9, 2023). The preferences section lists: Room Temperature (Prefers cooler rooms (68-70°F), Added: Feb 10, 2024), Quiet Environment (Requests minimal talking during treatments, Added: Jan 28, 2024), Music Preference (Enjoys instrumental jazz & nature sounds, Added: Dec 8, 2023), and Preferred Therapist (Emma Wilson (always requests when available), Added: Nov 15, 2023).

The 'Visit & Treatment History' section shows a complete record of all treatments and services with a search bar, 'All Services' filter, and 'Export' button. The table below contains the data:

DATE	SERVICE	THERAPIST	DURATION	AMOUNT	RATING	NOTES
Feb 23, 2024	Swedish Massage	Emma Wilson	60 min	\$85	★★★★★	Excellent session, very relaxing
Feb 15, 2024	Hydrating Facial	Sophia Martinez	45 min	\$75	★★★★☆	Skin felt amazing afterwards
Feb 8, 2024	Deep Tissue Massage	Michael Brown	90 min	\$120	★★★★☆	Good pressure, avoided back area
Jan 30, 2024	Hot Stone Therapy	Emma Wilson	75 min	\$110	★★★★★	Perfect temperature, very soothing
Jan 22, 2024	Aromatherapy Massage	Lisa Johnson	60 min	\$95	★★★★☆	Used eucalyptus instead of lavender
Jan 15, 2024	Body Wrap Treatment	Rachel Adams	90 min	\$130	★★★★★	Detox wrap, skin felt renewed

Summary: Showing 6 of 47 visits | Total spent: \$4,850 | Avg per visit: \$103. Navigation: Previous, Next.

The application centralizes guest data to display a comprehensive guest profile. The system records detailed personal preferences and complete visit history. The module highlights critical medical contraindications logs to ensure guest safety before treatments commence.

Core capabilities:

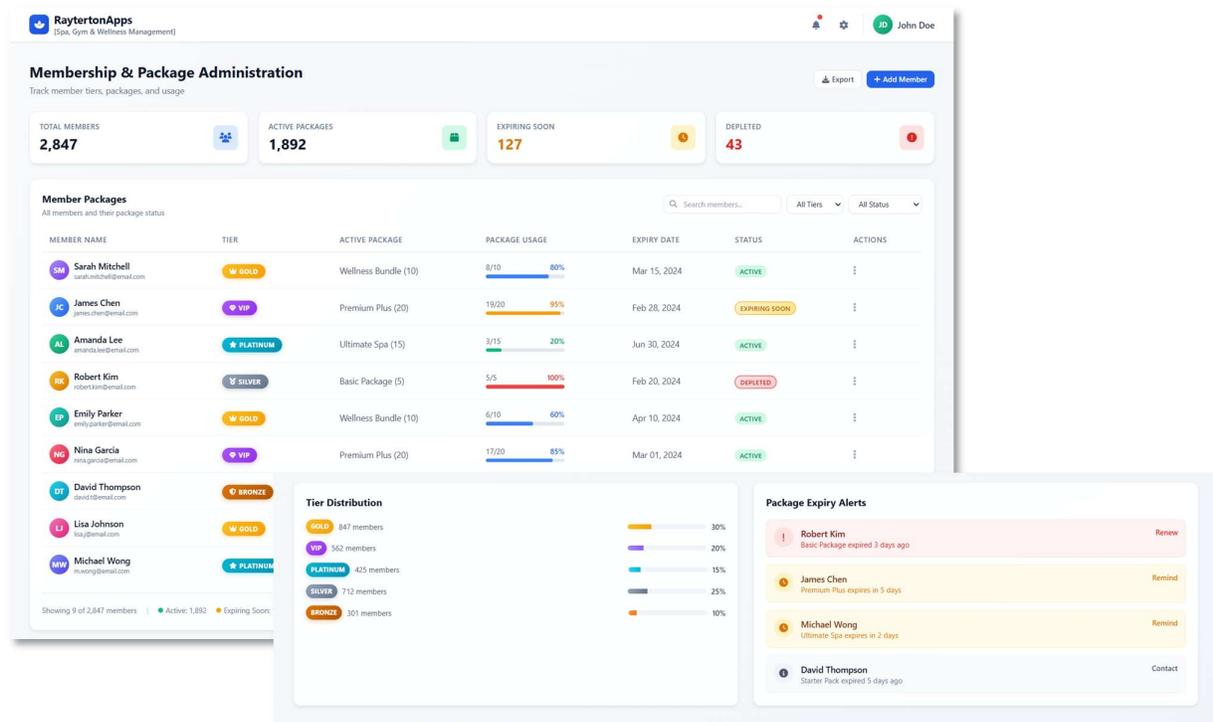
- Guest master data and personal preferences.
- Medical contraindications safety log.
- Comprehensive visit and treatment history.

Membership and Package Administration

The administration module utilizes a rules based engine to manage membership tiers and configure benefits. The customer management interface provides visual indicators to track package expiry dates and package allotments. The system automatically processes membership renewals and upgrades based on predefined rules.

Core capabilities:

- Membership tiers and benefits configuration.
- Package allotment and expiry tracking.
- Rules based renewal and upgrade engine.

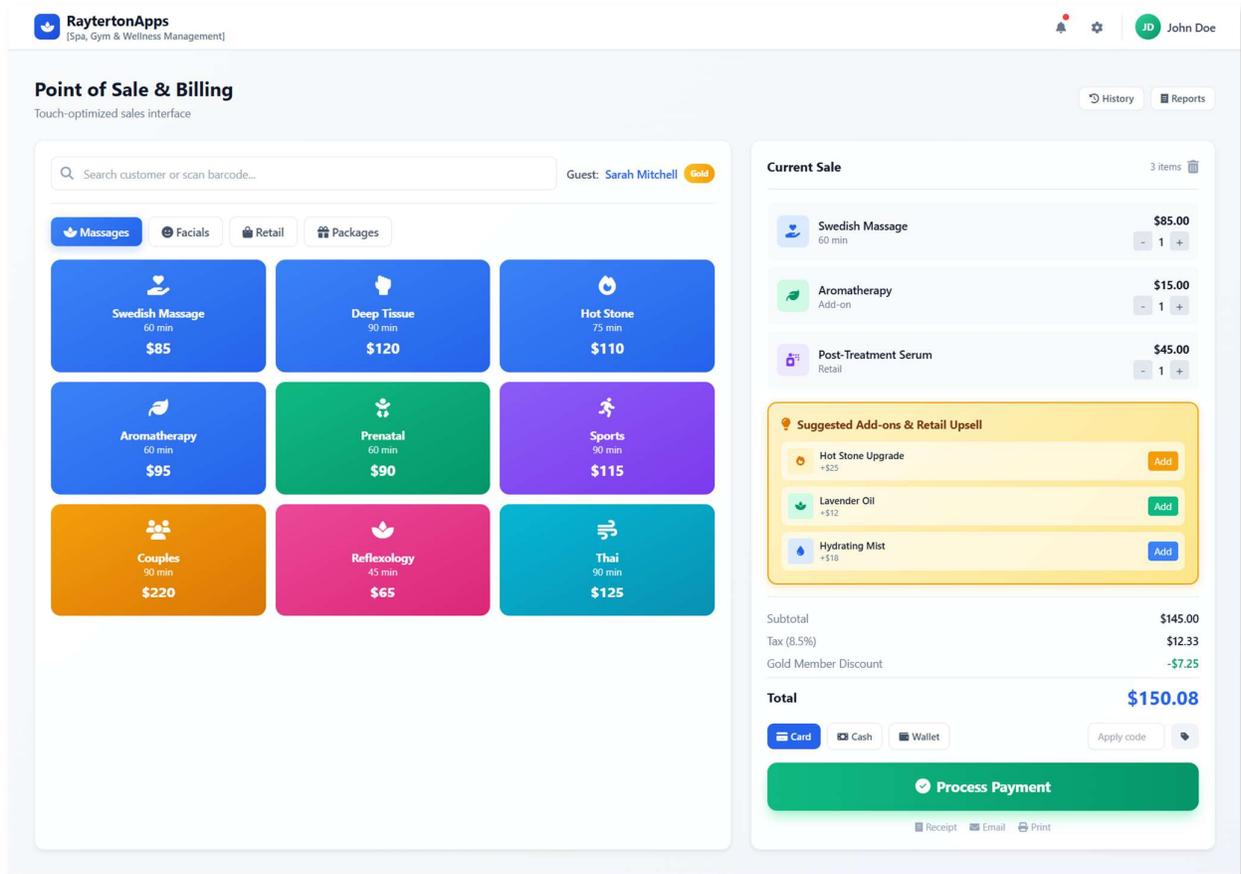


Point of Sale and Billing

The Point of Sale system features a touchscreen optimized interface to facilitate efficient billing. The cashier screen displays intelligent prompts to recommend retail products and service add ons. The application integrates directly with payment gateways to process transactions automatically.

Core capabilities:

- Touchscreen optimized Point of Sale system.
- Retail product upsell and add ons prompts.
- Integrated payment gateway connectivity.



Inventory and Stock Management

The inventory matrix tracks retail product catalogs and internal spa consumables in real time. The system monitors stock movements and updates the inventory table instantly when products are sold. The module generates low level alerts to notify staff and prevent product shortages.

Core capabilities:

- Retail products catalog tracking.
- Spa consumables and internal stock management.
- Stock movement monitoring and low level alerts.

Inventory & Stock Management
Real-time stock matrix and tracking

TOTAL ITEMS: 247 | IN STOCK: 198 | LOW STOCK: 38 | OUT OF STOCK: 11

ITEM NAME	SKU	CATEGORY	CURRENT STOCK	MIN. THRESHOLD	UNIT COST	STATUS	ACTIONS
Lavender Essential Oil (100ml bottle)	LAV-001	Retail Products	3	10	\$24.00	LOW STOCK	⋮
Massage Oil (Unscented) (300ml bottle)	MAS-012	Spa Consumables	5	15	\$18.50	LOW STOCK	⋮
Hydrating Face Serum (50ml bottle)	SER-045	Retail Products	42	20	\$45.00	IN STOCK	⋮
Hot Stones Set (12 stones per set)	HOT-003	Spa Consumables	8	5	\$85.00	IN STOCK	⋮
Aromatherapy Diffuser (Electric unit)	DIF-021	Retail Products	2	8	\$65.00	LOW STOCK	⋮
Body Lotion (Coco) (200ml bottle)	LOT-078	Retail Products	67	25	\$28.00	IN STOCK	⋮
Eucalyptus Oil (50ml bottle)	EUC-009	Spa Consumables	4	12	\$22.00	LOW STOCK	⋮
Exfoliating Scrub (200g jar)	SCR-034	Retail Products	35	15	\$38.00	IN STOCK	⋮
Spa Towels (Premium) (Cotton, 70x140cm)	TOW-112	Spa Consumables	156	50	\$12.00	IN STOCK	⋮
Candle Set (Scented) (3-pack, vanilla)	CAN-056	Retail Products	28	10	\$32.00	IN STOCK	⋮

Showing 10 of 247 items | In Stock: 198 | Low Stock: 38 | Out of Stock: 11

Low Stock Alerts - 4 items need attention

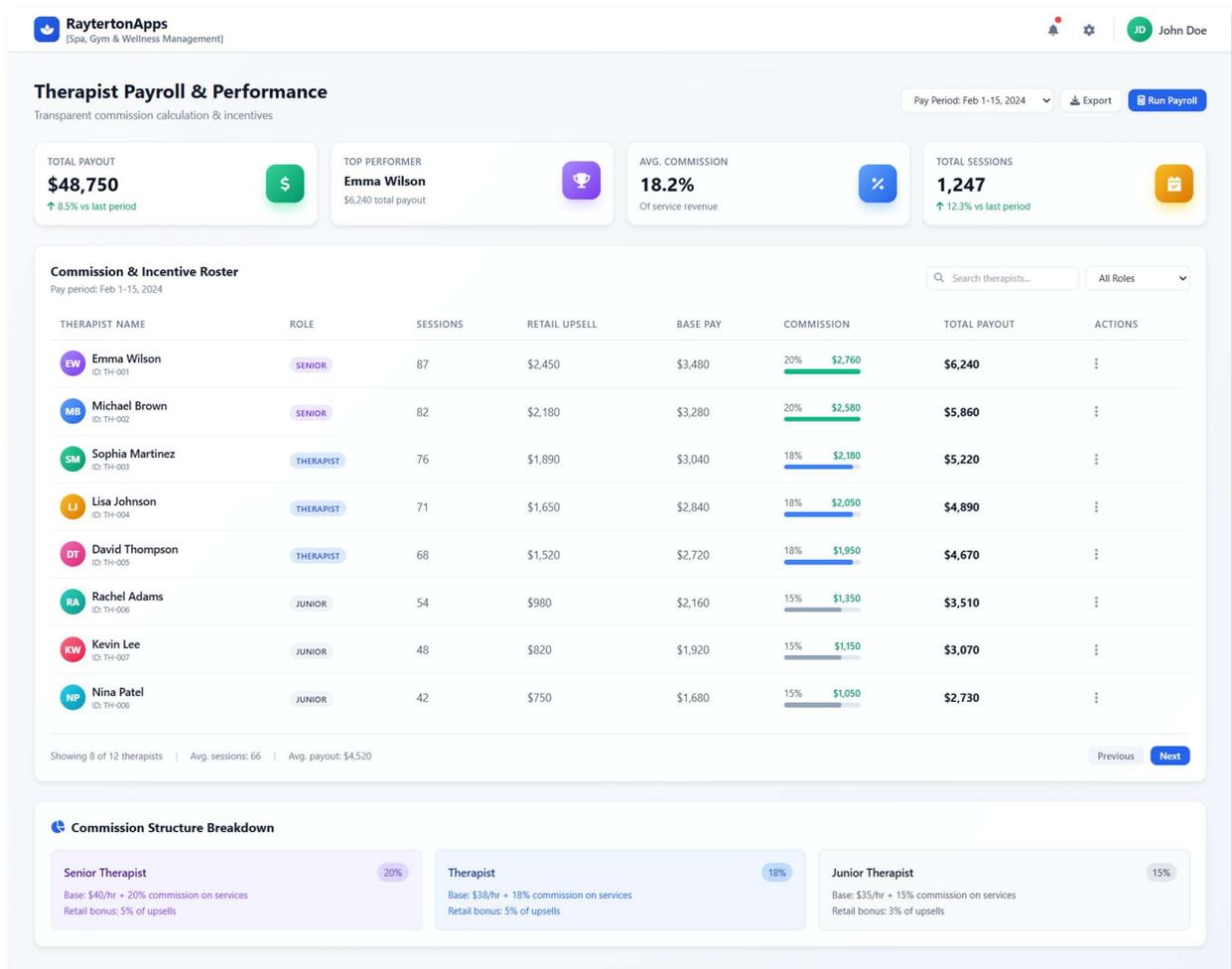
- Lavender Essential Oil (3/10 units) - Order now
- Massage Oil (Unscented) (5/15 units) - Order now
- Aromatherapy Diffuser (2/8 units) - Order now
- Eucalyptus Oil (4/12 units) - Order now

Therapist Payroll and Performance

The staff management dashboard calculates automated commissions and performance incentives. The system bases these calculations on predefined rules and individual therapist performance metrics. The module coordinates therapist rosters transparently and generates accurate payroll reports automatically.

Core capabilities:

- Incentive and commission rules calculation.
- Therapist coordination and roster management.
- Automated payroll report generation.

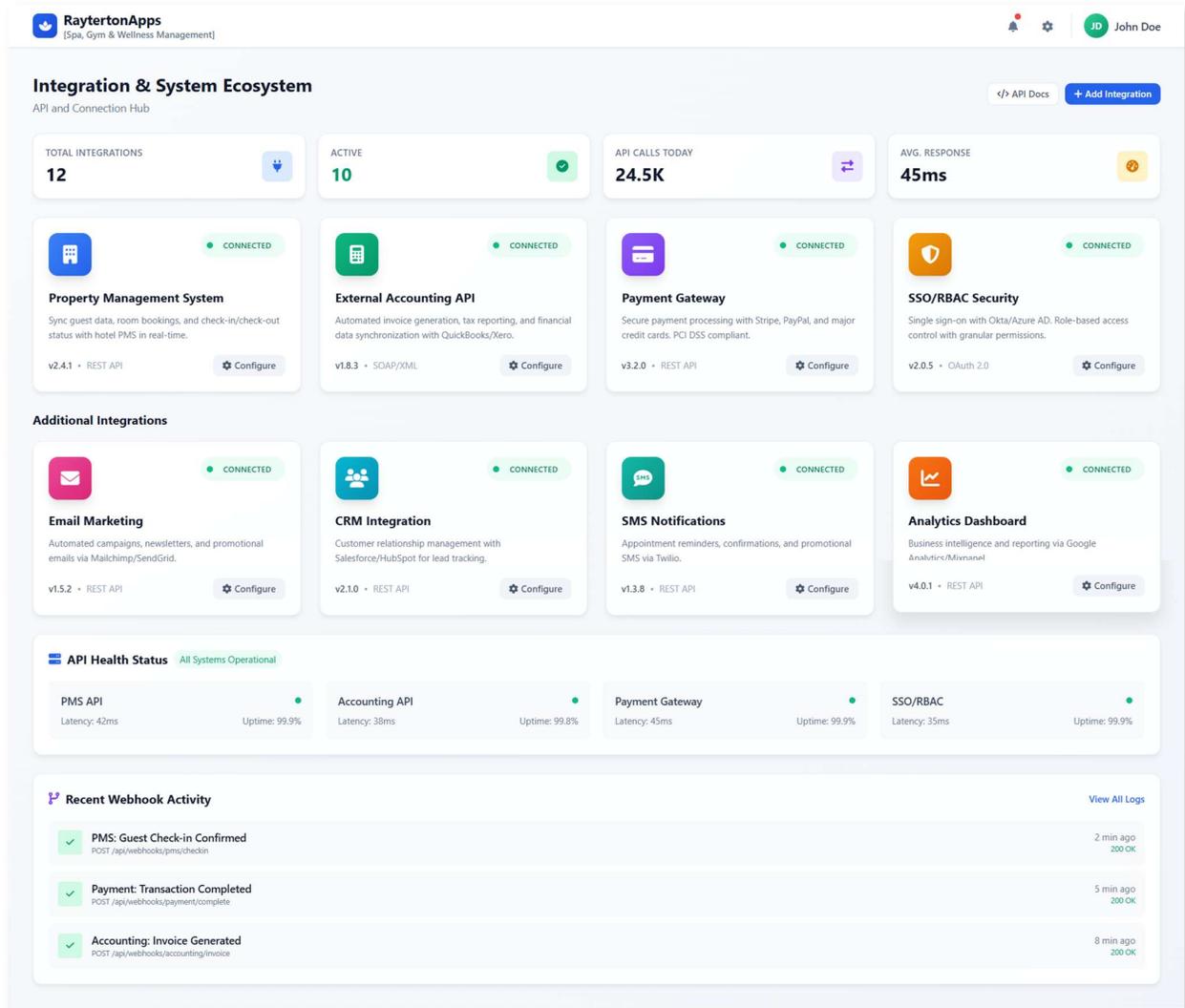


Integration and System Ecosystem

The application architecture utilizes active application programming interfaces to connect securely with external platforms. The system links directly to the property management system and external accounting software. The ecosystem applies strict Single Sign On and Role Based Access Control protocols to secure the system.

Core capabilities:

- Property management system connectivity.
- External accounting application link.
- Single Sign On and Role Based Access Control security administration.



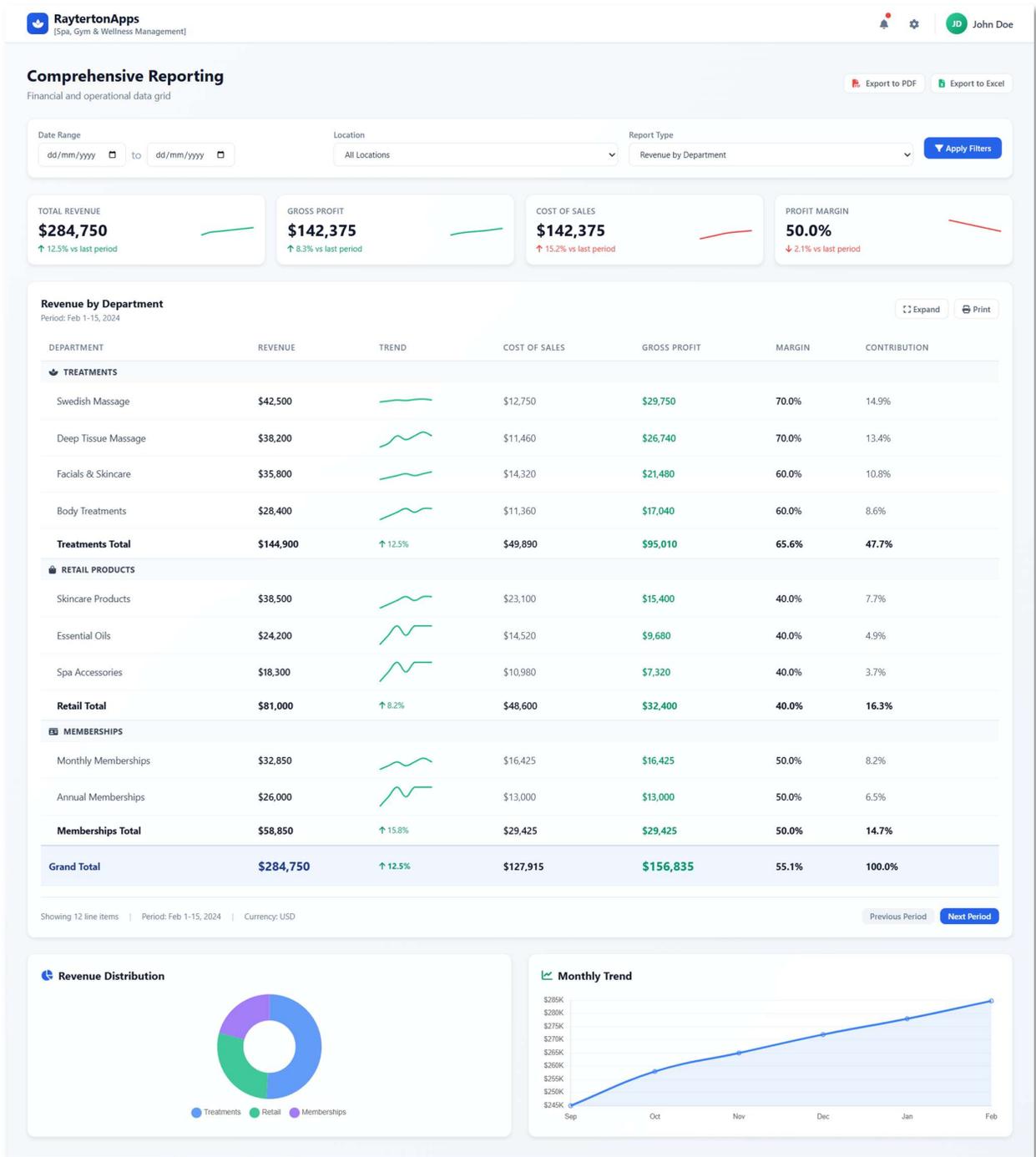
Comprehensive Reporting

The reporting module provides analytical tools and presents data through structured grids. The system details information regarding revenue streams, facility utilization, and financial statements. The application generates specific reports dedicated to therapist commission statements.

Core capabilities:

- Revenue and financial reporting.
- Slot and room utilization analysis.

- Detailed therapist commission statements.



System Value and Operations

This system functions as a centralized command center to manage wellness operations efficiently. The application provides the necessary structured tools to manage guest loyalty and support sustainable profitability.

Glossary of terms and abbreviations

- **API** = Application Programming Interface. A modern architecture component used for connectivity to external accounting and property management systems.
- **KPI** = Key Performance Indicator. A measurable value used to track operational performance such as room utilization and overall revenue.
- **PMS** = Property Management System. A central facility system that synchronizes automatically with the wellness platform via application programming interfaces.
- **POS** = Point of Sale. A touchscreen optimized system used to process billing and handle retail product transactions.
- **RBAC** = Role Based Access Control. A strict security protocol used to restrict system access logically for staff members.
- **SSO** = Single Sign On. A strict security protocol used to authenticate staff access to the operational ecosystem securely.

System Implementation and Support

The platform ensures a completely risk free implementation process equipped with comprehensive ongoing support. The system operates to manage wellness operations, build guest loyalty, and maintain sustainable profitability.

Contact Us :



+62 812 9615 0369



marketing@rayterton.com

About Rayterton

Established in 2003, Rayterton delivers comprehensive Best Fit Software Solutions, server and hardware products, and technology services to a wide range of industries and organizations. Our core expertise lies in Business Process Improvement (BPI), IT Infrastructure, and IT Management.

At Rayterton, we are committed to empowering our clients by enhancing their business operations through tailored IT and management solutions. We combine innovation, experience, and client collaboration to ensure long-term success and digital transformation.

Our Competitive Strengths

100% Risk Free

**Best fit to
client
requirements**

**Easy to
customize**

**Software
ownership**

**No Change
Request (CR)
fees during
maintenance**

For more information, visit rayterton.com