

## Rayterton Hospitality Intelligence Suite

Consolidate your entire hotel operation into a single source of truth. This suite eliminates the chaos of fragmented spreadsheets by unifying data from your PMS, POS, HR, and finance systems. It provides leadership with clean and consistent numbers to drive profitability across every property in your portfolio.

**Everything managed in one place.**

### Executive Overview

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Managing a hotel group with disconnected data is the fastest way to lose money. Most operators struggle with inconsistent reports where the restaurant sales do not match the accounting books or labor costs are calculated differently at every property. **The Rayterton Hospitality Intelligence Suite** solves this by creating a standardized data foundation. It moves your business away from manual data entry and toward automated insights. By locking in official company metrics and automating the flow of information, management can focus on fixing operational gaps rather than debating which report is correct. This platform ensures that every decision is backed by verified and real world data.

### Software Modules for Hospitality Intelligence

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#### **Unified Hospitality Data Platform**

A central hub that connects to your PMS and POS systems to collect and clean operational data.

#### **Master Data and Business Structure**

A tool for standardizing how you define properties and departments so comparisons are always fair.

#### **KPI and Metric Control Layer**

A system to lock in official formulas for metrics like RevPAR and GOPPAR to prevent calculation errors.

## **Executive Hospitality Intelligence**

High level dashboards designed for directors to monitor the overall health of the entire business.

## **Operational Performance Analytics**

Daily tools for hotel managers to track revenue and control costs at the department level.

## **Forecasting and Budget Intelligence**

A module that uses historical data to predict future demand and track performance against your budget.

## **Automated Reporting and Exception Control**

An automated system that sends alerts when your costs or performance numbers deviate from the plan.

## **Self Service BI with Certified Data**

A safe environment for managers to explore data and create custom reports without altering official records.

## **Multi Property Portfolio and Benchmarking**

A comparison tool that ranks property performance and identifies best practices across your group.

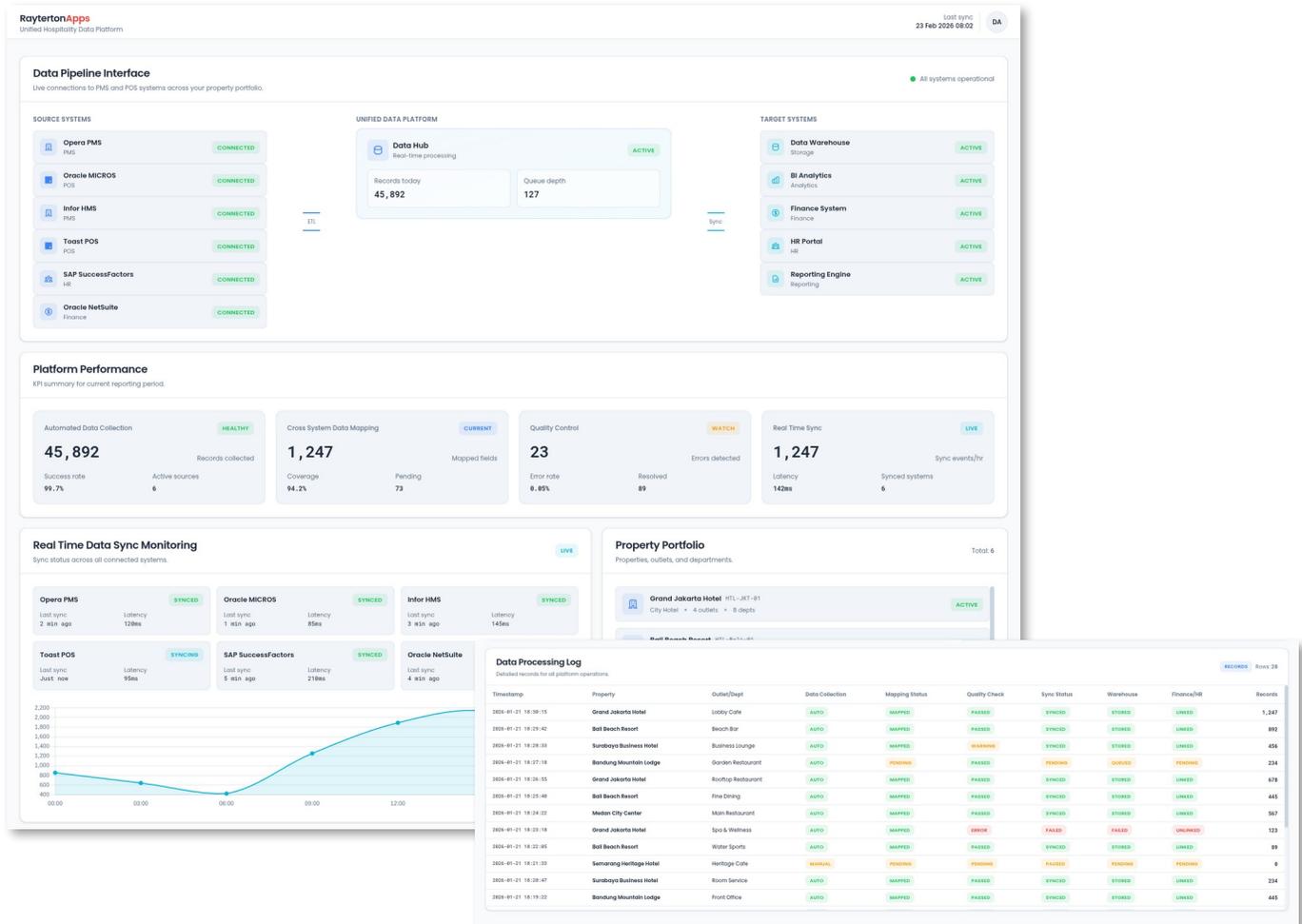
## **Enterprise Security and Oversight Layer**

A robust security module that controls user access and logs every change made to your data.

## **API and Integration Hub**

A connectivity center that ensures smooth data flow between the platform and your existing software.

## Unified Hospitality Data Platform



This is the foundation of your data strategy. If your data is messy at the start, your dashboards will be useless. This module pulls information directly from your PMS, POS, HR, and finance systems. It cleans the data and removes duplicates to ensure that what you see on your screen matches the reality on the ground.

### Features:

- Automated Data Collection
- Cross System Data Mapping
- Quality Control and Error Detection
- Real Time Data Sync Monitoring
- Unified Warehouse Storage
- Direct Finance and HR Integration

## Master Data and Business Structure

**Business structure control**  
Master data governance across 18 properties with standardized categories and unified hierarchies.

Period: 2026.01 | Portfolio: AFAC-HOSP | Currency: IDR

**Business hierarchy map**  
Standardized property and outlet categories across the portfolio.

POSTHOSO  
Rayterton Hospitality Group  
18 Properties | 47 Outlets | 156 Departments

- Luxury Hotels: 4 Properties
- Business Hotels: 8 Properties
- Resort Properties: 5 Properties
- Boutique Hotels: 1 Property
- Rooms Division: 18 Units
- Food & Beverage: 12 Outlets
- Spa & Recreation: 8 Centers
- Bar/cafes: 6 Halls
- Retail: 3 Shops

**Fiscal calendar**  
Calendar period management across properties.

Current Period: 2026.01 | Days remaining: 12  
Jan 1, 2026 - Jan 31, 2026

Calendar type: 4-4-5 Retail  
Fiscal year start: Jan 1, 2026  
Periods per year: 12  
Properties synced: 18 / 18  
Next close: Jan 31, 2026

**Hierarchical rollups**  
Data aggregation levels.

- Corporate: Portfolio Summary (18 Properties) - ACTIVE
- Region: Regional Rollup (4 Regions) - ACTIVE

**Status and control matrix**  
Master data governance status across key dimensions.

Master Data Domain	Records	Validated	Pending	Issues
Standardized Property Master	18	18	0	0
Unified Outlet Categories	47	47	0	0
Unified Department Categories	156	154	2	0
Consistent Channel Mapping	24	24	0	0
Consistent Segment Mapping	16	15	1	0
Global Item Master	3,247	3245	2	0
Global Menu Master	1,847	1848	7	0
Fiscal Calendar Setup	18	18	0	0
Holiday Calendar Setup	45	44	1	0
Working Hours Setup	12	12	0	0
Seasonal Calendar Setup	8	7	1	0

**Master data register**  
Assignable register of standardized business structure elements.

Record ID	Domain	Entity Code	Entity Name	Category	Property	Fiscal Calendar	Hierarchy Level	Status
PRSP-001	Property Master	HSP-JKT-01	Grand Jakarta Hotel	Luxury	-	2026.01	Property	ACTIVE
PRSP-002	Property Master	HSP-BDO-01	Bondung Business Center	Business	-	2026.01	Property	ACTIVE
PRSP-003	Property Master	HSP-SBY-01	Sunbaya Resort & Spa	Resort	-	2026.01	Property	ACTIVE
PRSP-004	Property Master	HSP-FPS-01	Ball Beach Resort	Resort	-	2026.01	Property	ACTIVE
PRSP-005	Property Master	HSP-JKT-02	Jakarta Airport Hotel	Business	-	2026.01	Property	ACTIVE
PRSP-006	Property Master	HSP-VGJ-01	Yogyakarta Heritage	Boutique	-	2026.01	Property	ACTIVE
OUT-001	Outlet Categories	OUT-FB-001	The Grand Restaurant	Fine Dining	HSP-JKT-01	2026.01	Outlet	ACTIVE
OUT-002	Outlet Categories	OUT-FB-002	Sky Lounge	Bar	HSP-JKT-01	2026.01	Outlet	ACTIVE
OUT-003	Outlet Categories	OUT-FB-001	Serenity Spa	Spa	HSP-SBY-01	2026.01	Outlet	ACTIVE
OUT-004	Outlet Categories	OUT-RT-001	Grand Ballroom	Banquet	HSP-JKT-01	2026.01	Outlet	ACTIVE
OUT-005	Outlet Categories	OUT-RT-001	Gift Shop	Retail	HSP-SBY-01	2026.01	Outlet	ACTIVE
OUT-006	Outlet Categories	OUT-FB-003	Past Cafe	Casual Dining	HSP-SBY-01	2026.01	Outlet	ACTIVE
DEPT-001	Department Categories	DEPT-RR-001	Front Office	Rooms Division	HSP-JKT-01	2026.01	Department	ACTIVE
DEPT-002	Department Categories	DEPT-RR-002	Housekeeping	Rooms Division	HSP-JKT-01	2026.01	Department	ACTIVE
DEPT-003	Department Categories	DEPT-FB-001	Kitchen	F&B Production	HSP-JKT-01	2026.01	Department	ACTIVE
DEPT-004	Department Categories	DEPT-FB-002	Restaurant Service	F&B Service	HSP-JKT-01	2026.01	Department	ACTIVE
DEPT-005	Department Categories	DEPT-SPA-001	Spa Operations	Spa & Recreation	HSP-SBY-01	2026.01	Department	ACTIVE
DEPT-006	Department Categories	DEPT-SLS-001	Sales & Marketing	Admin & Sales	HSP-BDO-01	2026.01	Department	ACTIVE
CH-001	Channel Mapping	CH-SDBEST	Direct Booking	Direct	111	2026.01	Global	ACTIVE
CH-002	Channel Mapping	CH-OTA-001	Booking.com	OTA	111	2026.01	Global	ACTIVE

**Property examples**  
Sample configured properties.

- HSP-JKT-01: Grand Jakarta Hotel (Luxury) | 8 outlets | 12 departments
- HSP-BDO-01: Bondung Business Center (Business) | 4 outlets | 8 departments
- HSP-SBY-01: Sunbaya Resort & Spa (Resort) | 6 outlets | 10 departments
- HSP-SBY-01: Ball Beach Resort (Resort) | 7 outlets | 8 departments
- HSP-JKT-02: Jakarta Airport Hotel (Business) | 8 outlets | 7 departments
- HSP-VGJ-01: Yogyakarta Heritage (Boutique) | 2 outlets | 8 departments

Comparing a luxury resort to a city hotel is impossible if they use different definitions for their departments. This module forces a standard structure across your entire organization. It ensures that every property uses the same categories for rooms, food outlets, and cost centers. This is the only way to get an honest view of which units are actually performing well.

### Features:

- Standardized Property Master
- Unified Outlet and Department Categories
- Consistent Channel and Segment Mapping
- Global Item and Menu Master
- Centralized Fiscal Calendar Setup
- Hierarchical Data Rollups

## KPI and Metric Control Layer

The screenshot displays the 'Metric control center' interface. At the top, it shows 'Centralized KPI Dictionary' with 142 metrics (38 revenue, 45 cost) and 'Formula Version Control' with 127 versions (98 active, 12 pending). Other sections include 'Approved Metric Templates' (24 total), 'Data Lineage Tracking' (384 sources, 97% coverage), and 'Formula version activity' chart. A 'Metric usage by department' bar chart is also present. Below these are 'Locked formulas and version history' table, 'Lineage status' for PMS and SAP HCM, and a 'Metric templates library' table. At the bottom, there are 'Scorecard design tools and dimension filters' and a detailed table of filters.

Metric ID	Metric name	Category	Formula
KPI-REV-001	Revenue per Available Room	Revenue	Total Room Revenue / Available Rooms
KPI-REV-002	Average Daily Rate	Revenue	Total Room Revenue / Rooms Sold
KPI-REV-003	Gross Operating Profit per Room	Profitability	GOP / Available Rooms
KPI-COS-001	Food Cost Percentage	Cost	Food Cost / Food Revenue * 100
KPI-COS-002	Beverage Cost Percentage	Cost	Beverage Cost / Beverage Revenue * 100
KPI-LAB-001	Labor Cost Ratio	Labor	Total Labor Cost / Total Revenue
KPI-LAB-002	Revenue per Employee	Labor	Total Revenue / Total Employees
KPI-OC-001	Occupancy Rate	Operations	Rooms Sold / Available Rooms

Template ID	Template name	Type	Scope	Metrics included	Status	Applied to
TPL-PROP-001	Full Service Hotel Standard	Property	All departments	24	APPROVED	8 properties
TPL-PROP-002	Boutique Hotel Compact	Property	Core departments	16	APPROVED	3 properties
TPL-DEPT-001	F&B Operations Scorecard	Department	F&B only	16	APPROVED	12 outlets
TPL-DEPT-002	Rooms Division Scorecard	Department	Rooms only	14	APPROVED	8 properties
TPL-DEPT-003	Sales & Marketing Scorecard	Department	Sales only	12	APPROVED	8 properties
TPL-DEPT-004	Finance Control Scorecard	Department	Finance only	28	APPROVED	8 properties
TPL-OUT-001	Restaurant Outlet Template	Outlet	Restaurant outlets	15	APPROVED	6 outlets
TPL-OUT-002	Bar and Lounge Template	Outlet	Bar outlets	12	APPROVED	4 outlets
TPL-OUT-003	Barquet Operations Template	Outlet	Barquet only	18	DRAFT	2 outlets
TPL-EXEC-001	Executive Dashboard Suite	Executive	C-suite view	32	APPROVED	5 users
TPL-PROP-003	Resort Hotel Comprehensive	Property	All departments + recreation	28	APPROVED	4 properties
TPL-PROP-004	Business Hotel Essential	Property	Core business services	28	APPROVED	8 properties
TPL-PROP-005	Airport Transit Hotel	Property	Essential services only	16	DRAFT	2 properties
TPL-DEPT-005	Housekeeping Excellence	Department	Housekeeping only	18	APPROVED	8 properties
TPL-DEPT-006	Engineering Maintenance	Department	Engineering only	22	APPROVED	8 properties

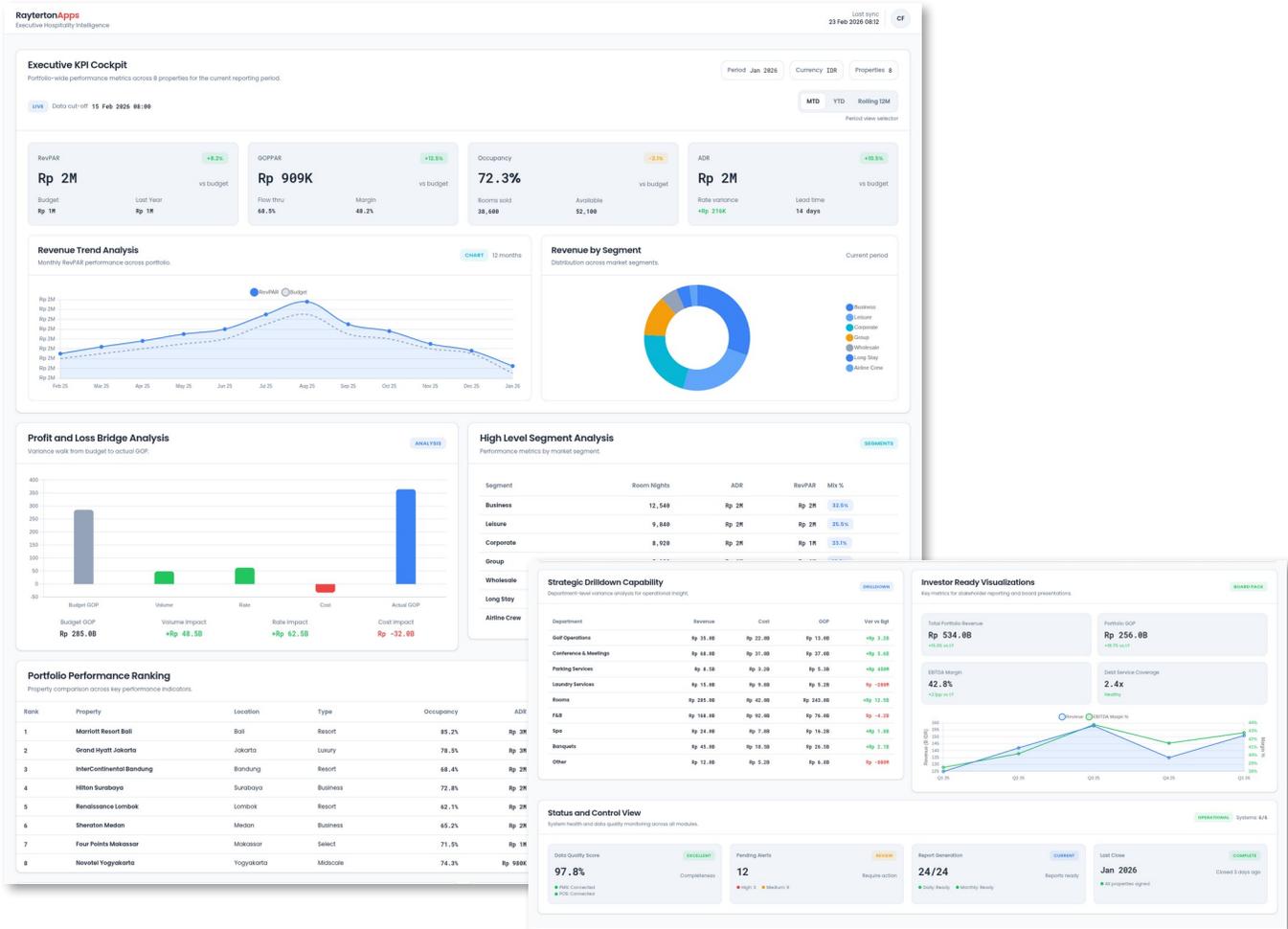
Filter ID	Filter name	Dimension type	Values	Applied metrics	Created by	Status
FLF-001	Premium Properties Filter	PROPERTY	HTL-01, HTL-02, HTL-03	18	S. Mathias	ACTIVE
FLF-002	F&B Outlets Only	OUTLET	F&B-01, F&B-02, F&B-03	12	S. Kubota	ACTIVE
FLF-003	Revenue Departments	DEPARTMENT	DEPT-01, DEPT-02, DEPT-03	15	D. Wilson	ACTIVE
FLF-004	Q1 2023 Period	TIME	Jan-Mar 2023	42	System	ACTIVE
FLF-005	City Hotels Group	PROPERTY	HTL-01, HTL-02, HTL-03	24	A. Protano	ACTIVE
FLF-006	Resort Properties	PROPERTY	HTL-04, HTL-05	28	M. Devi	ACTIVE
FLF-007	Back of House	DEPARTMENT	DEPT-04, DEPT-05, DEPT-06	18	S. Santos	DRAFT
FLF-008	Weekend Analysis	TIME	Fri-Sun	35	N. Smith	ACTIVE

This module locks your company formulas into the system. Once a metric like ADR or COGS is defined, it cannot be changed by individual users. This ensures that everyone from the property manager to the owner is looking at the exact same math.

### Features:

- Centralized KPI Dictionary
- Formula Version Control
- Approved Metric Templates
- Automated Data Lineage Tracking
- Scorecard Design Tools
- Multi Dimension Metric Filtering

## Executive Hospitality Intelligence

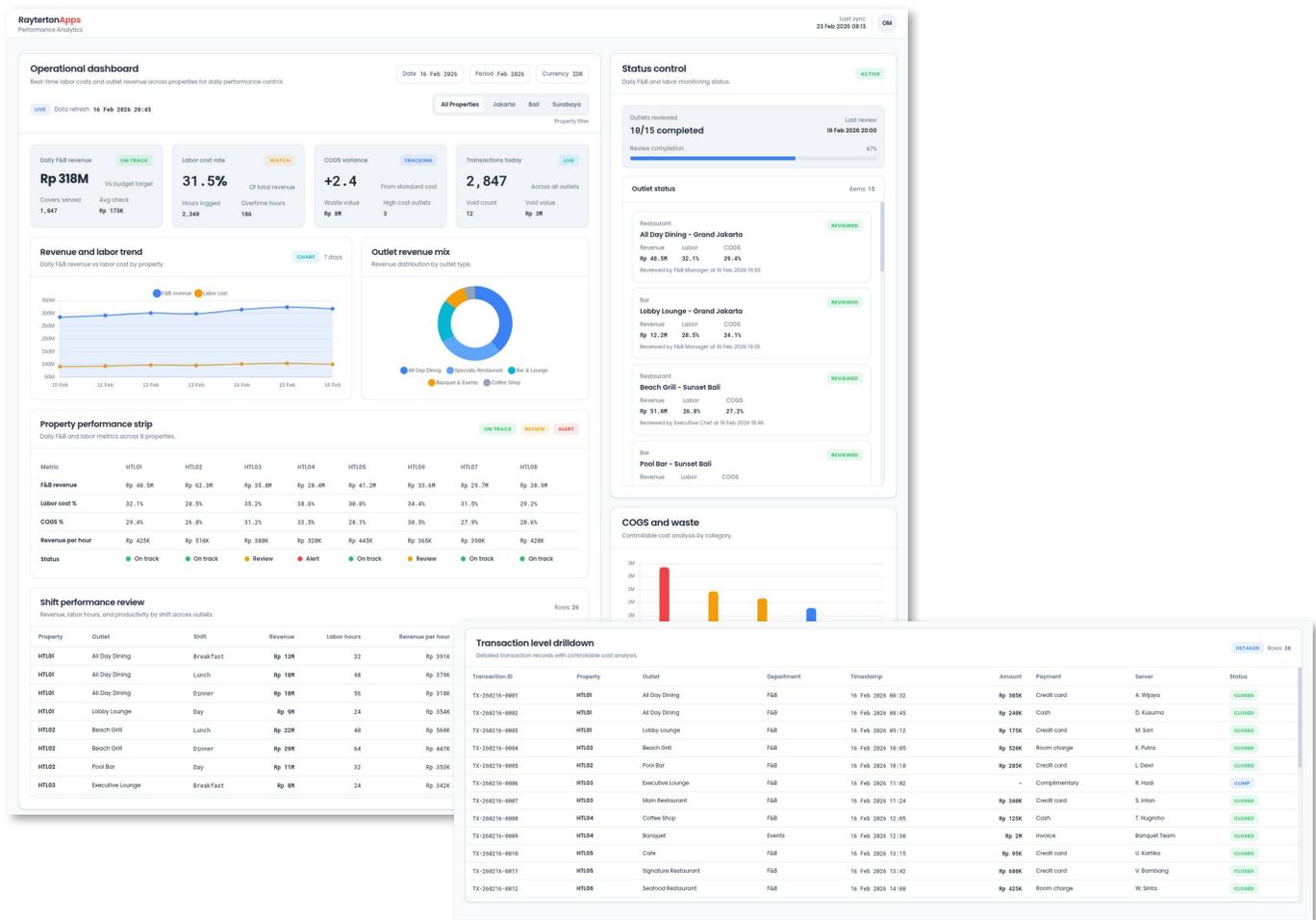


Directors need to see the big picture without getting bogged down in minor details. This module provides a high level cockpit view of the entire portfolio. It highlights the most important drivers of revenue and profit. If a specific region or property is struggling, the system allows for a quick drilldown to find the root cause of the problem.

### Features:

- Executive KPI Cockpit
- Profit and Loss Bridge Analysis
- Portfolio Performance Ranking
- High Level Segment Analysis
- Strategic Drilldown Capability
- Investor Ready Visualizations

# Operational Performance Analytics



This module gives GMs and outlet managers the tools they need to manage daily operations. It tracks covers, average checks, and labor hours in real time. By seeing these numbers daily, managers can make immediate adjustments to staffing or inventory before a small problem becomes a major loss.

**Features:**

- Daily F&B Performance Tracking
- Labor Productivity and Overtime Monitoring
- COGS and Waste Analytics
- Transaction Level Drilldown
- Controllable Cost Analysis
- Shift Based Performance Reviews

## Forecasting and Budget Intelligence

**Forecasting and Budget Intelligence**

Predictive planning across 8 properties for demand, revenue, and cost projections with scenario modeling.

Period: Feb 2026 Scenario: Base Case Currency: IDR

ACTIVE Data refresh: 16 Feb 2026 09:15

Base Case Optimistic Conservative Recession

Scenario selector

Occupancy Forecast: 78.4% (ACTIVE) Projected room nights: Rp 14.8B (FORECAST) Next 90 days: 24 (READY) Auto-generated Budget Templates: 4 (IN USE) Scenario Simulations: 4 (IN USE) Last run: 16 Feb 09:10 Impact range: +/-25%

Actual YTD: 76.2% Variance: +2.2%

Rooms revenue: Rp 11.2B F&B revenue: Rp 3.4B Properties: 8 Departments: 5

**Forecast chart comparing historical trends with future projections**

Occupancy and revenue trajectory by month with predictive modeling.

Forecast: 18 months

**Demand drivers**

Key factors influencing occupancy.

Corporate bookings: 35% Leisure travel: 28% Group events: 22% Online channels: 15%

**Budget vs actual variance tracking**

Performance by property and department for current reporting period.

Property	Department	Budget	Actual	Variance	%	Status
HTL-JKT-01	Rooms	Rp 2.5B	Rp 2.4B	Rp -70M	-2.9%	ON TRACK
HTL-JKT-01	F&B	Rp 800M	Rp 920M	+Rp 120M	3.4%	ON TRACK
HTL-BDG-02	Rooms	Rp 1.7B	Rp 1.6B	Rp -10M	-1.8%	ON TRACK
HTL-BDG-02	Spa	Rp 245M	Rp 248M	+Rp 33M	9.4%	WARNING
HTL-SBY-03	Rooms	Rp 1.9B	Rp 1.9B	Rp -70M	-3.6%	ON TRACK
HTL-SBY-03	Events	Rp 400M	Rp 520M	+Rp 120M	15.0%	OVER
HTL-OPS-04	Rooms	Rp 3.2B	Rp 3.5B	+Rp 300M	7.8%	WARNING

**Forecast data by property and department**

Property	Department	Forecast Type	Occupancy %	RevPAR	Revenue	Cost	Template	Scenario
HTL-JKT-01	Rooms	Occupancy	78%	Rp 1,850,000	Rp 2.5B	Rp 890M	STANDARD	BASE CASE
HTL-JKT-01	F&B	Revenue	-	-	Rp 920M	Rp 410M	AUTO	BASE CASE
HTL-BDG-02	Rooms	Occupancy	72%	Rp 1,320,000	Rp 1.7B	Rp 620M	STANDARD	OPTIMISTIC
HTL-BDG-02	Spa	Revenue	-	-	Rp 248M	Rp 95M	CUSTOM	BASE CASE
HTL-SBY-03	Rooms	Occupancy	75%	Rp 1,640,000	Rp 1.9B	Rp 710M	STANDARD	BASE CASE
HTL-SBY-03	Events	Revenue	-	-	Rp 520M	Rp 180M	AUTO	CONSERVATIVE
HTL-OPS-04	Rooms	Occupancy	85%	Rp 2,450,000	Rp 3.5B	Rp 1.1B	PROMO	OPTIMISTIC

**Approval workflow management**

Budget review and sign-off status across properties.

Approvals completed: 3/8 Pending review: 2 Workflow completion: 38%

**Approval queue**

February 2026 Budget: HTL-JKT-01 (Feb 2026) - APPROVED (Finance Director)

Q1 Forecast Update: HTL-BDG-02 (Q1 2026) - IN REVIEW (Regional Manager)

February 2026 Budget: HTL-SBY-03 (Feb 2026) - PENDING (Finance Director)

Peak Season Scenario: HTL-OPS-04 (Mar-May 2026) - APPROVED (COO)

February 2026 Budget: HTL-JKT-01 (Feb 2026) - IN REVIEW (Regional Manager)

Cost Reduction Plan: HTL-MDK-06 (2026) - APPROVED (Finance Director)

February 2026 Budget: HTL-BDG-02 (Feb 2026) - PENDING (Regional Manager)

**Scenario simulation tools**

Compare model outcomes and projected impacts.

Base Case: Standard growth trajectory vs Base Case. Projected occupancy: 75%. Revenue (USD \$): 12.5B.

Optimistic: Strong corporate demand return vs Base Case. Projected occupancy: 82%. Revenue (USD \$): 14.2B.

Conservative: Economic turbulence period vs Base Case. Projected occupancy: -14%.

**Approval workflow management - detailed status**

Property	Workflow Item	Period	Submitted By	Submitted Date	Current Approver	Status	Actions
HTL-JKT-01	February 2026 Budget	Feb 2026	A. Wijaya	14 Feb 2026	Finance Director	APPROVED	View
HTL-BDG-02	Q1 Forecast Update	Q1 2026	S. Kusuma	13 Feb 2026	Regional Manager	IN REVIEW	View Approve
HTL-SBY-03	February 2026 Budget	Feb 2026	R. Priskano	15 Feb 2026	Finance Director	PENDING	View Approve
HTL-OPS-04	Peak Season Scenario	Mar-May 2026	M. Sari	12 Feb 2026	COO	APPROVED	View
HTL-JKT-01	February 2026 Budget	Feb 2026	D. Hedi	14 Feb 2026	Regional Manager	IN REVIEW	View Approve
HTL-MDK-06	Cost Reduction Plan	2026	L. Tan	18 Feb 2026	Finance Director	APPROVED	View
HTL-BDG-02	February 2026 Budget	Feb 2026	E. Syah	15 Feb 2026	Regional Manager	PENDING	View Approve

This module turns your historical data into accurate projections for occupancy and revenue. It connects these forecasts directly to your budget so you can see exactly where you are overspending. This allows you to adjust your strategy based on predicted demand rather than reacting to the past.

### Features:

- Demand and Occupancy Forecasting
- Revenue and Cost Projections
- Automated Budget Templates
- Scenario Simulation Tools
- Budget vs Actual Variance Tracking
- Approval Workflow Management

# Automated Reporting and Exception Control

This module makes your data proactive by sending alerts when something goes wrong. If your food cost exceeds a certain percentage or your occupancy drops unexpectedly, the system notifies the relevant manager. This ensures that every deviation is addressed immediately with a clear record of who took action.

**Features:**

- Threshold Based Alert Rules
- Automated Management Report Packs
- Exception Tracking and Resolution Log
- WhatsApp and Email Notifications
- Escalation Rules for Unresolved Issues
- Trend Break Detection

## Self Service BI with Certified Data

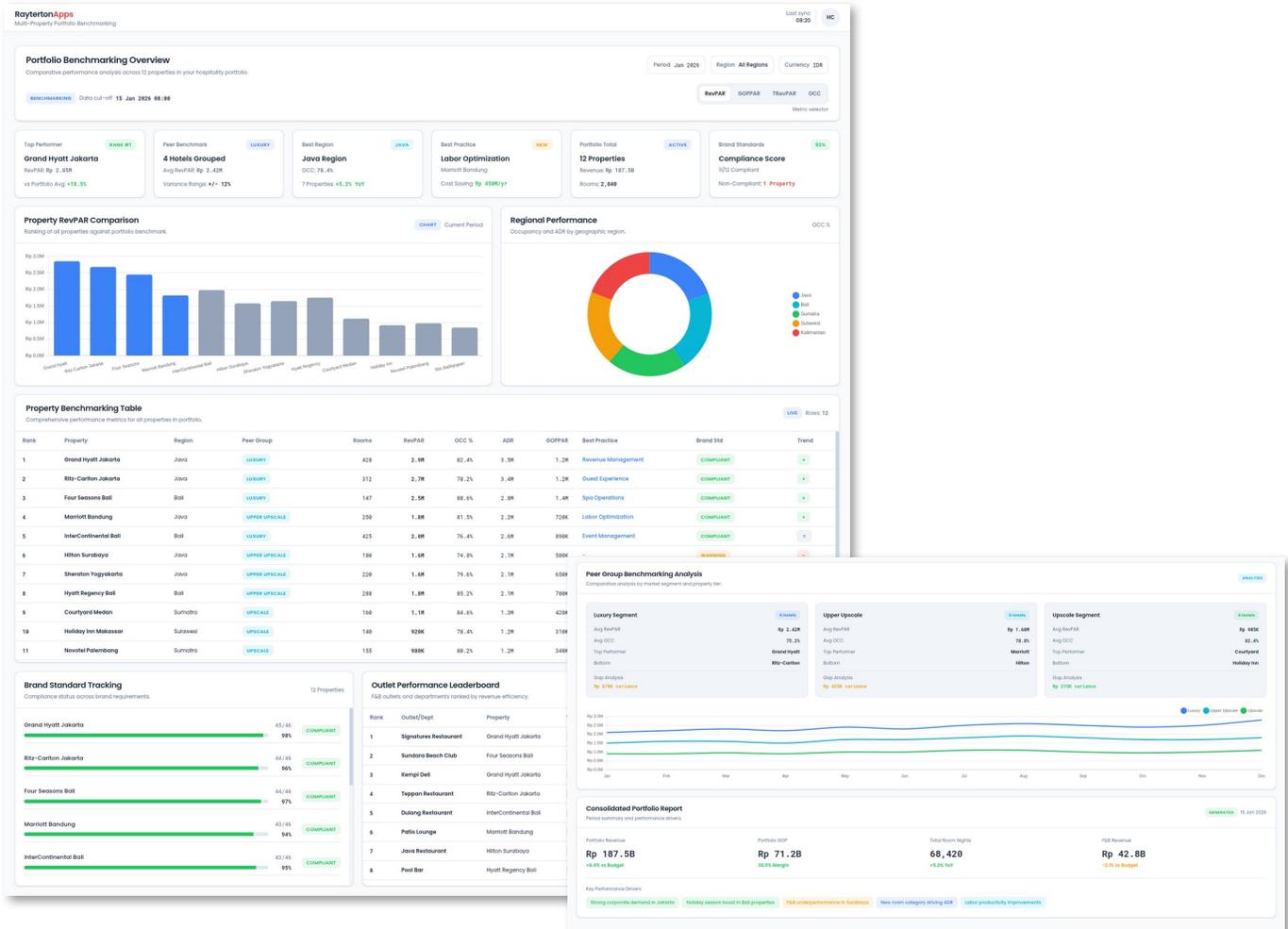
The screenshot displays the Rayterton Apps Self Service BI interface. At the top, it shows the user's name (BA) and the date (23 Feb 2024 08:15). The main dashboard is titled "Ad Hoc Data Explorer" and includes several key metrics: 12 Certified Dataset Catalog items, 10 Drag and Drop Analysis Tools, 8 Custom View Sharing items, and 8 Export Controls. Below these are sections for "Dataset explorer" with a list of available datasets like "Daily Revenue Summary" and "Guest Occupancy", and an "Analysis canvas" for building visualizations. A "Certified Dataset Catalog" table lists datasets with columns for name, category, properties, outlets, departments, records, and last update. Other sections include "Dataset usage trend" with a line chart, "Analysis by category" with a bar chart, and a "Status and control view" table showing the status of various system components.

This module provides a safe playground where managers can explore data using certified datasets. They can build their own charts and pivot tables for specific projects while the core company numbers remain locked and protected.

### Features:

- Certified Dataset Catalog
- Drag and Drop Analysis Tools
- Custom View Sharing
- Export Controls and Permissions
- Sandbox Environment for Testing
- Personal Insight Dashboards

# Multi Property Portfolio and Benchmarking



For hotel groups, knowing who is the best in the pack is vital for growth. This module allows you to compare properties against each other and against industry benchmarks. It identifies which hotels are overachieving and which ones need help. This creates a culture of healthy competition and allows you to scale best practices across the brand.

**Features:**

- Property Ranking Leaderboards
- Peer Group Benchmarking
- Regional Performance Comparison
- Best Practice Identification
- Consolidated Portfolio Reports
- Brand Standard Tracking

# Enterprise Security and Oversight Layer

**Security Overview**  
Access control monitoring across 8 properties with role based permissions and audit compliance.

Period: Feb 2026 | Property Group: A11 | Domain: RAYTERTON

**Role Based Access Control** (ACTIVE) | **Full Activity and Audit Logs** (LOGGING) | **Single Sign On Integration** (CONNECTED) | **PII and Sensitive Data Masking** (REVIEW)

10 Defined roles in system | 12,847 Events this period | 99.97% SSO uptime this month | 127 Fields with masking active

156 Active users | 42 Permission sets | 8,234 Data access events | 156 Config changes | 342 SSO logins today | 3 Failed attempts | 94% Compliance score | 8 Pending reviews

**Audit activity trend** (Daily event volume across security categories) | **Events by category** (Distribution of audit log entries)

**User Permissions Matrix**  
Role based access levels across properties and functional modules.

Role	Executive Dashboard	Financial Data	PMS Integration
Executive	FULL	FULL	FULL
Group GM	FULL	FULL	FULL
General Manager	READ	FULL	FULL
Finance Director	READ	FULL	READ
Front Office Manager	NO	NO	FULL
F&B Manager	NO	NO	NO
HR Director	NO	NO	NO
Operations Manager	READ	READ	READ
Auditor	READ	READ	READ
Staff	NO	NO	LIMITED

**Audit Log Entries**  
Full history of audit log with user actions and system events.

Timestamp	User	Role	Property	Action	Module	Object	Status	Session ID
19 Feb 2026 08:23:15	Andi Wijaya	Finance Director	HTL01	View	Financial Data	FR Report Jan 2026	PASS	SES-206191-001
19 Feb 2026 08:19:45	Rudi Hartono	General Manager	HTL02	Export	POS Data	Daily Sales Summary	PASS	SES-206191-002
19 Feb 2026 08:18:08	Chris Santani	HR Director	HTL01	Update	HR Records	Employee E-1234	PASS	SES-206191-003
19 Feb 2026 08:16:58	Dani Pratomo	Operations Manager	HTL03	View	Inventory	Stock Report	PASS	SES-206191-004
19 Feb 2026 08:09:57	Dan Rahmawati	Front Office Manager	HTL04	Create	PMS Integration	Reservation R-8023	PASS	SES-206191-005
19 Feb 2026 08:07:31	Fandi Hekmat	Auditor	HTL01	View	Financial Data	GL Transaction 02/2026	PASS	SES-206191-006
19 Feb 2026 07:58:44	Olga Sari	Group GM	A11	View	Executive Dashboard	Portfolio Summary	PASS	SES-206191-007
19 Feb 2026 07:52:09	Heidi Nugroho	F&B Manager	HTL02	Update	POS Data	Menu Item R-452	PASS	SES-206191-008
19 Feb 2026 07:47:35	Indah Permatasari	Staff	HTL05	View	PMS Integration	Guest Profile G-9812	PASS	SES-206191-009
19 Feb 2026 07:47:35	Karlisa Dewi	General Manager	HTL07	Approve	Comptroller	Rate Change Request	PASS	SES-206191-011
19 Feb 2026 07:35:31	Ulma Marlina	Operations Manager	HTL08	View	Inventory	Purchase Order PO-7823	PASS	SES-206191-012
19 Feb 2026 07:35:31	Mariano Adhikarman	Auditor	HTL03	View	HR Records	Payroll Summary	FAIL	SES-206191-013
19 Feb 2026 07:28:48	Nina Astuti	HR Director	HTL04	Delete	HR Records	GL Transaction T-4523	PASS	SES-206191-014
19 Feb 2026 07:28:05	Oscar Putra	Executive	A11	View	Executive Dashboard	Strategic KPIs	PASS	SES-206191-015
19 Feb 2026 07:18:23	Pandi Handayani	Front Office Manager	HTL01	Update	PMS Integration	Room Status RM-465	PASS	SES-206191-016
19 Feb 2026 07:18:14	Ordi Almond	F&B Manager	HTL05	View	POS Data	Sales Report	PASS	SES-206191-017
19 Feb 2026 07:08:18	Rudi Hartono	Staff	HTL06	View	Inventory	Stock Levels	FAIL	SES-206191-018
19 Feb 2026 07:01:41	Sari Mayana	Finance Director	HTL08	View	Financial Data	AR Aging Report	PASS	SES-206191-019
19 Feb 2026 06:57:07	Tara Sijaya	Group GM	A11	Export	Reporting	Weekly Flash Report	PASS	SES-206191-020

**Multi Property Access Policies**  
Cross property user access assignments.

**Change Request Documentation**  
Pending and approved access change requests.

**Security Controls Status**  
Comprehensive view of Role Based Access Control, SSO Integration, PII Masking, and Multi Property Policies.

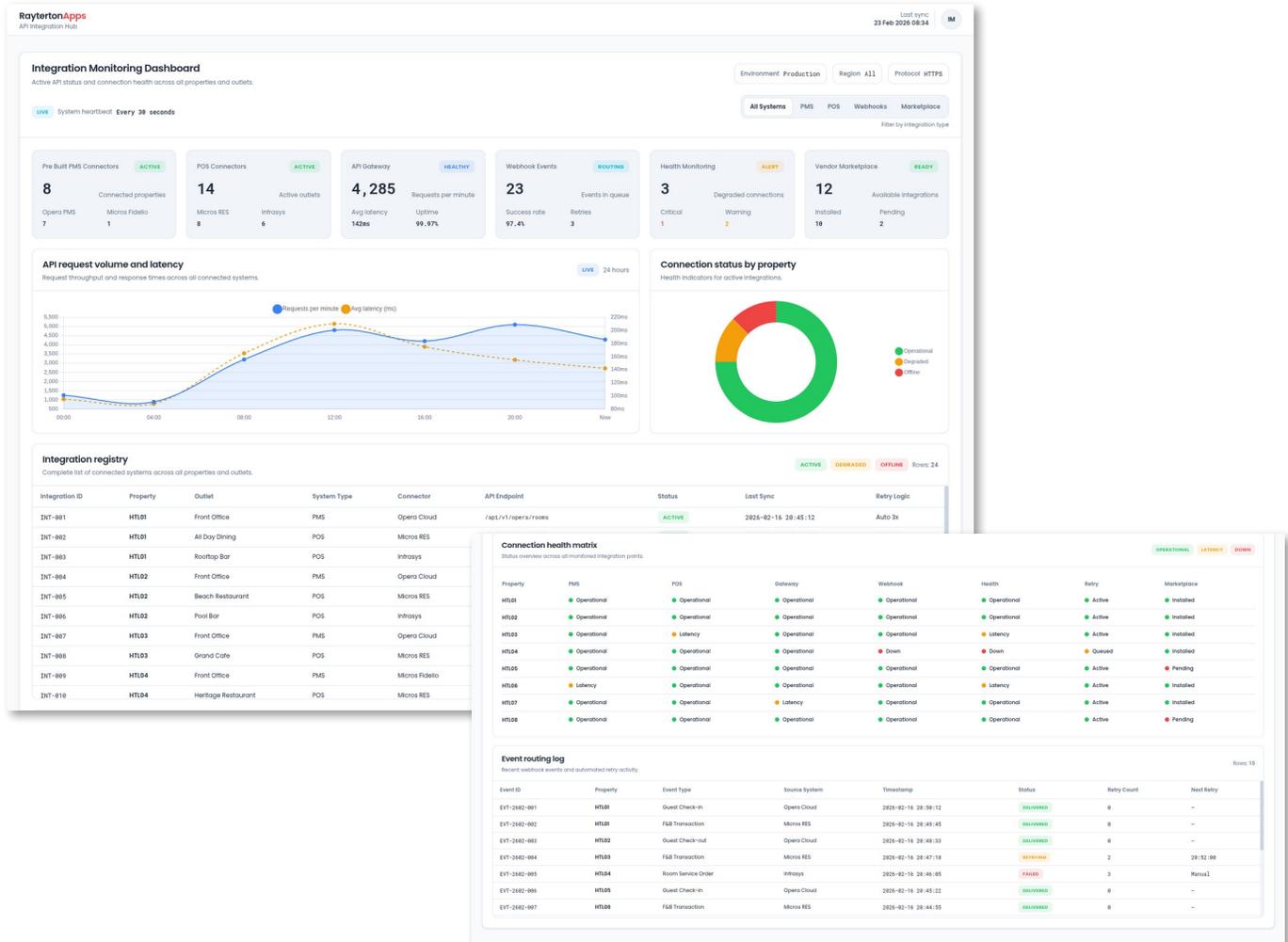
Control ID	Control Name	Category	Property	Department	Last Tested	Result	Owner	Next Review
IC-4892-001	Executive role verification	Role Based Access Control	A11	Executive	19 Feb 2026	PASS	Oscar Putra	18 Mar 2026
IC-4892-002	Finance data segregation	Role Based Access Control	HTL01	Finance	18 Feb 2026	PASS	Andi Wijaya	18 Mar 2026
IC-4892-003	HR data access limits	Role Based Access Control	HTL01	HR	19 Feb 2026	PASS	Chris Santani	18 Mar 2026
IC-4892-004	Staff role restrictions	Role Based Access Control	HTL05	Front Office	12 Feb 2026	PASS	Elis Rahmawati	12 Mar 2026
IC-4857-001	Audit log completeness	Full Activity and Audit Logs	A11	IT Security	19 Feb 2026	PASS	Fandi Hekmat	18 Mar 2026
IC-4857-002	Session tracking validation	Full Activity and Audit Logs	A11	IT Security	19 Feb 2026	PASS	Fandi Hekmat	18 Mar 2026
IC-4857-003	Failed login monitoring	Full Activity and Audit Logs	A11	IT Security	18 Feb 2026	WARNING	Fandi Hekmat	18 Mar 2026
IC-330-001	SSO token validation	Single Sign On Integration	A11	IT Security	19 Feb 2026	PASS	IT Support	18 Mar 2026
IC-330-002	Domains controller sync	Single Sign On Integration	A11	IT Security	19 Feb 2026	PASS	IT Support	18 Mar 2026
IC-012-001	Guest PII masking	PII and Sensitive Data Masking	HTL04	Front Office	18 Feb 2026	PASS	Elis Rahmawati	18 Mar 2026

This module manages user roles and permissions across your entire organization. It creates a complete audit trail of every action taken in the system, ensuring that your data remains secure and your internal policies are followed.

## Features:

- Role Based Access Control
- Full Activity and Audit Logs
- Single Sign On Integration
- PII and Sensitive Data Masking
- Multi Property Access Policies
- Change Request Documentation

## API and Integration Hub



This module manages the technical links to your external systems. It allows for the fast onboarding of new properties and ensures that your data flow remains stable even when you upgrade your PMS or POS software. It is the technical bridge that keeps your intelligence suite running smoothly.

### Features:

- Pre Built PMS and POS Connectors
- API Gateway Management
- Webhook and Event Routing
- Connection Health Monitoring
- Automated Data Retry Logic
- Vendor Integration Marketplace

### Ready to Standardize Your Hospitality Operations

Stop managing your hotel group through guesswork and inconsistent reports. Share your current data challenges and property portfolio details with us. Rayterton will implement a unified oversight structure that secures your data and provides clear visibility into your performance across every property.

#### Contact Us :

 +62 812 9615 0369

 [marketing@rayterton.com](mailto:marketing@rayterton.com)

## About Rayterton

Established in 2003, Rayterton delivers comprehensive Best Fit Software Solutions, server and hardware products, and technology services to a wide range of industries and organizations. Our core expertise lies in Business Process Improvement (BPI), IT Infrastructure, and IT Management.

At Rayterton, we are committed to empowering our clients by enhancing their business operations through tailored IT and management solutions. We combine innovation, experience, and client collaboration to ensure long-term success and digital transformation.

## Our Competitive Strengths

**100% Risk Free**

**Best fit to client requirements**

**Easy to customize**

**Software ownership**

**No Change Request (CR) fees during maintenance**

**For more information, visit [rayterton.com](http://rayterton.com)**